



Rocket Aldon Lifecycle Manager (Enterprise Edition) Administrator Training Outline

This is a typical agenda for Rocket Aldon LMe administrator training. The objective of the training is to ensure the Aldon LMe administrator has the requisite knowledge to maintain the Aldon LMe application environment and effectively address questions and issues which may arise. The relationship between features will be explained to ensure an understanding of the cause and effect of configuration choices. Prior to the training session, the Rocket Consultant will work with your team to prioritize topics as appropriate for your environment. The Rocket Consultant will also review your organization's architecture and application lifecycle so that the training is tailored accordingly.

Aldon LMe Overview

An overview of the capabilities of Aldon LMe and how they apply to your organization's architecture and application lifecycle.

Aldon LMe System-level Configuration Overview

The most commonly used system-wide settings will be explained. The administrator will gain an understanding of the configuration choices in place and their relevance.

Aldon LMe Application and Release Configuration Overview

The Aldon LMe configuration for your organization's applications will be explained. The administrator will gain an understanding of the application configuration choices in place and their relevance.

Aldon Deployment Manager Overview

The Aldon Deployment Manager configuration for your organization's applications will be explained. The administrator will gain an understanding of the deployment configuration and processing in your organization's environment.

Detailed Configuration topics to be covered (as determined by client)

User roles and permissions

Creating and maintaining applications and releases

- 1) Maintaining developer environments
- 2) Deployment configuration
- 3) Deployment use and management
- 4) Interface with Aldon LMi and Aldon Community Manager
- 5) Archiving
- 6) Audit Trail and Reporting
- 7) Other as requested

Aldon LMe Troubleshooting techniques

Common questions and troubleshooting techniques will be explained.